

Details of SafeEntry check-in and TraceTogether-only SafeEntry implementation

When dine-in operations can resume, F&B establishments must implement SafeEntry for customers and visitors, with the exception of those that only provide takeaway and/or delivery, with no dine-in services. However, all F&B establishments must require their employees and vendors to do SafeEntry check-in, and transit to TraceTogether-only SafeEntry when this is implemented from 17 May 2021.

- **Before 17 May 2021**, SafeEntry check-in can be done by:
 - i) Scanning of the SafeEntry QR code using a QR code scanner on a smartphone;
 - ii) Using the SingPass App;
 - iii) Using the TraceTogether App;
 - iv) Presenting the TraceTogether Token QR code or ID card to the camera/2D scanner linked to SafeEntry (Business) App for scanning; or
 - v) Bringing the TraceTogether Token or App close to a SEGW.
- **From 17 May 2021**, when TraceTogether-only SafeEntry is implemented at F&B establishments¹, SafeEntry check-in can only be done by:
 - i) Scanning the SafeEntry QR code using the TraceTogether App;
 - ii) Presenting the TraceTogether Token QR code to the camera/2D scanner linked to SafeEntry (Business) App for scanning; or
 - iii) Bringing the TraceTogether Token or App close to a SEGW.
- To help ease the transition, scanning of barcodes on ID cards will be retained until 31 May 2021. Following which, ID cards can only be used under extenuating circumstances. For more information, please refer to the FAQs on www.safeentry.gov.sg.
- **In addition, from 15 June 2021, F&B establishments required to deploy SafeEntry for customers and visitors will need to provide the SEGW as an option for SafeEntry check-in.** SEGW is available as a feature within the SafeEntry (Business) App (updated to version 1.1.0 and above) and as a physical standalone device (SEGW Box). These F&B establishments may apply for a free SEGW Box².
- **To prepare for the implementation of TraceTogether-only SafeEntry, F&B establishments should already accept TraceTogether Tokens as a mode of SafeEntry check-in³.** Businesses that accept ID cards for check-in will be able to accept Token for check-in if they are already using (i) a smartphone loaded with the SafeEntry (Business) App setup, (ii) a laptop and scanner setup if the scanner can scan barcode and QR code, or (iii) a SEGW App or SEGW Box.
- For avoidance of doubt, TraceTogether Token check-in and SEGW both refer to the mode of check-in, while TraceTogether-only SafeEntry refers to the overall programme which will permit only TraceTogether modes of check-in (i.e. TraceTogether App or Token).

¹ All F&B establishments must require their staff to do SafeEntry check-in using TraceTogether-only SafeEntry when this is implemented from 17 May 2021.

² Refer to go.gov.sg/gateway-overview for how to implement the SEGW and apply for a free SEGW Box.

³ TraceTogether Token check-in is done by premises scanning the QR codes on the TraceTogether Tokens of customers, vendors and visitors. Refer to <https://go.gov.sg/token-scanning> to find out how to implement Token check-in mode.